CIVITAS
Networks for Health

May Network News

May 18, 2022

Housekeeping Reminders

- This is a Zoom webinar
- All webinar participants are automatically muted and your video is not displayed
- If you would like to ask the presenters a question, please use the **Q&A** function on the task bar
- Use the **chat** feature to introduce yourself – name, organization and location, share resources, etc.
- If you have any questions following the webinar, please reach out to contact@civitasforhealth.org

Agenda

- Welcome and Civitas Updates – Lisa Bari, *CEO,*
- New Member Welcome
    - Intrepid Ascent
    - PHOENIX at Wayne State University
    - Telligen
- Civitas Member News – Jolie Ritzo, Senior Director, and Lisa Bari
- Civitas Workgroups/Committees/Councils Updates
    - Nominating Committee
    - Marketing and Communications Workgroup
- Spotlight Presentation – Streamlined Modular Certification, Sarah Miller & Fadesola Adetosoye *Expert Associate Partners, McKinsey & Company, Social, Healthcare & Public Sector Practice*

Civitas Updates

Just announced!

SPEAKER ANNOUNCEMENT

KEYNOTE SPEAKERS:

BETTER TOGETHER 2022

HEALTH DATA COLLABORATIVES & INFORMATION EXCHANGE **TO ADVANCE HEALTH EQUITY**

CARA JAMES, PHD
PRESIDENT AND CHIEF EXECUTIVE OFFICER, GRANTMAKERS IN HEALTH

DORA HUGHES, M.D., M.P.H.
CHIEF MEDICAL OFFICER, CMS INNOVATION CENTER

CIVITAS Networks for Health

#TOGETHER4HEALTH2022

DirectTrust™

CIVITAS Networks for Health

The Civitas Networks for Health 2022 Annual Conference, a Collaboration with the DirectTrust Summit

Event Information

JOIN US IN TEXAS!

August 21 - 24
San Antonio, Texas | In-Person
Virtual Attendance Available

BETTER TOGETHER 2022
HEALTH DATA COLLABORATIVES & INFORMATION EXCHANGE
TO ADVANCE HEALTH EQUITY

CIVITAS Networks for Health   DirectTrust™

More event info on the Civitas website.

Conference Registration

We're pleased to present a hybrid 2022 conference with options for both in-person and virtual attendance. Snag the Early Bird rate before Friday, May 27.

Please view our Conference Event Safety, Code of Conduct and Policies here.

REGISTER NOW

Hotel Reservations

Take advantage of our discounted hotel room block for conference attendees at the San Antonio Marriott Rivercenter.

Discounted room rate: $159/night
Reservations must be made on or before July 22.

RESERVE A ROOM

Sponsor Prospectus

Be part of one of the most anticipated health data conferences of the year. Join us as a sponsor!

There are options at every price point.

VIEW PROSPECTUS

CIVITAS Networks for Health

Let's get the word out!

- We have a [conference communications toolkit](#).

- Please retweet and repost content! Share when you register and highlight other aspects of the conference you are excited about.

- Use our hashtag #Together4Health2022

Keith Hepp Memorial Scholarship Fund for Emerging Leaders

We are pleased to have launched the **Keith Hepp Memorial Scholarship Fund for Emerging Leaders.** The Keith Hepp Memorial Scholarship for Emerging Leaders aims raise funds to provide a travel scholarship to the Civitas Networks for Health Annual Conference for all interested Emerging Leaders Council (ELC) Members.

Donations can be made on the Civitas website on the conference page or by texting ELCFUND to 44-321.

Thank you to Contexture! Contexture will match up to $3,000. Please help us get to $6,000 this week!

Upcoming Civitas Events

We are launching a new roundtable series for members – ***Driving Market Change Through Multi-Stakeholder Collaboration****.* This series will kick off on May 23 from 3-4 pm ET and will feature the Washington Health Alliance's Low Back Pain Implementation Collaborative. Please <u>use this link to register.</u>

Our next Collaboratives in Action: ***It's December 2023 – Do you know where your data are? The definitive guide to ePHI, EHI Export, and Designated Record Sets*** is on June 9 from 1-2:30 pm. <u>Registration is open</u>.

Join us this afternoon from 3-4 pm ET for a webinar from Delaware Health Information Network and MedicaSoft on ***Consent to Share: An Iterative Journey****.* <u>Use this link to register.</u>

CIVITAS
Networks for Health

New Member Welcome

May 18, 2022

Civitas Member Network News
Monthly Meeting

Intrepid Ascent *Who We Are*

We are a team committed to improving health outcomes one community at a time through effective data sharing and use. Given the multi-dimensional opportunities faced by our clients, our engagement teams weave together expertise from multiple fields. With the values shown below, we invest in client relationships that **lead to long-term partnerships with shared mission and impact.**

Creativity

Integrity

Community

Humility

Growth
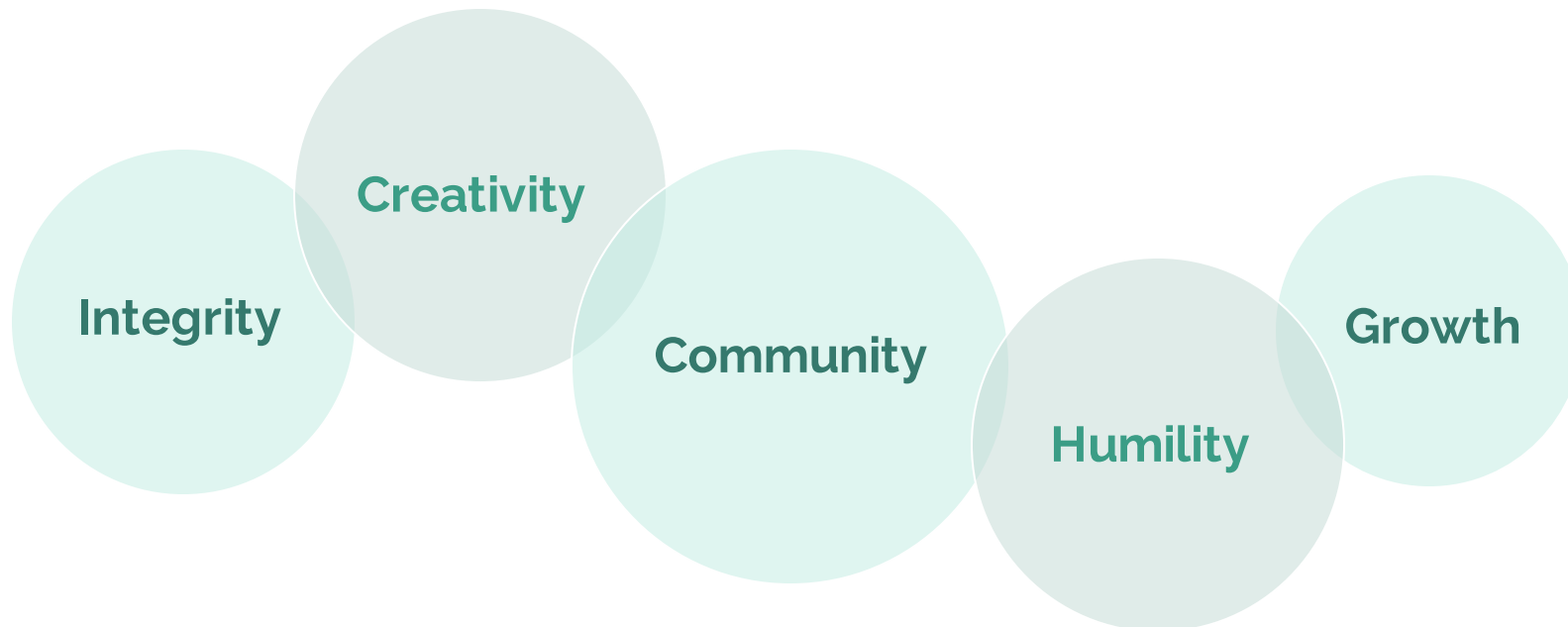
Intrepid ascent

Intrepid Ascent *What We Do*

Intrepid Ascent helps people use data to collaborate in the development of healthy communities.

We identify opportunities for adopting technology that enable authentic connections among health care, social services, and allied fields. We support our clients in clarifying their strategic intentions for data use, in assessing their technology needs, and in implementing adaptable systems that will grow with them.
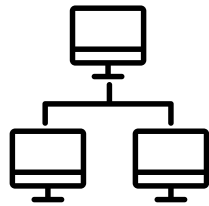

DATA STRATEGY

TECHNOLOGY ADOPTION

COLLABORATION ACROSS SECTORS

GOVERNANCE

Intrepid Ascent *Select Clients*

Intrepid Ascent *Groups*

Depending on the challenge at hand, client engagements are led by one of our three Groups, with resources from the other two typically included to form an ***interdisciplinary team.***
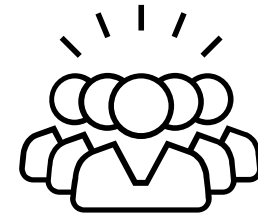
Technology Strategy Group

Equips communities to leverage technology to meet their goals for integrating systems of care, with a focus on the rapidly changing ecosystems linking health care and human services.

Policy Innovation Group
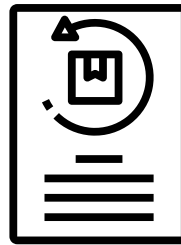
Helps our clients navigate the data sharing landscape, exploring how novel approaches and industry best practices can be used for policy design and implementation at the cutting edge of collaboration across teams, organizations, and sectors.
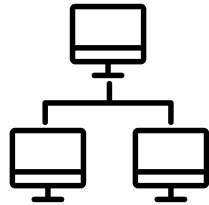
Community Change Group

Utilizes design thinking, stakeholder engagement, change management, and quality improvement methods to promote positive and sustainable change.
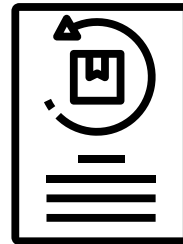
Intrepid Ascent *Core Service Areas*

Technology Strategy Group

- Technology Systems Procurement
- System Integration Design
- Technical Project Management
- Vendor Management
- Vendor Landscape Subject Matter Expertise
- Solution Architecture Evaluation and Design
- Data Analysis
- Process Evaluation

Policy Innovation Group

- Data Governance
- Legal and Regulatory Landscape Assessments
- Medicaid / Medi-Cal Industry Knowledge
- Governance Structures
- Policy Development Linkages
- Stakeholder Engagement
- Regulatory / Policy Advising

Community Change Group
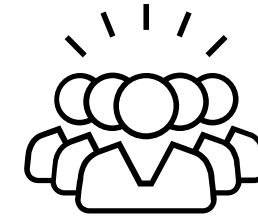
- Stakeholder Engagement
- User and Technology Onboarding
- User Feedback Loops
- Metric Development
- Quality Improvement
- CIE Industry Knowledge
- Change Management
- Training Development and Adult Learning
- Program Evaluation
- Systems Thinking
- Workflow Processes Development
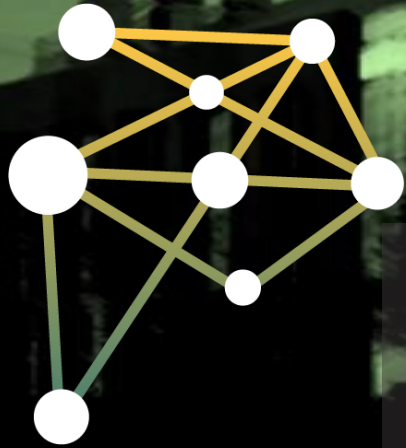
Intrepid Ascent *Contact Us*

Mark Elson, PhD
Chief Executive Officer
mark@intrepidascent.com

Alex Horowitz
Vice President, Technology Strategy
alex@intrepidascent.com

Learn More at **www.intrepidascent.com**

PHOENIX

We connect people with data
to effect positive social changes
in pursuit of lifespan equality

The Population Health OutcomEs aNd Information Exchange

Wayne State University | Detroit, Michigan

May 18, 2022

Presenters:

Steven J. Korzeniewski, PhD
Associate Professor and PHOENIX PI
sKorzeni@med.wayne.edu

Bethany Foster, MPH
Public Health Program Advisor
bfoste@med.wayne.edu

Organizational Information

PHOENIX is a Virtual Data Warehouse, Analytics and Dissemination Platform used to conduct research and engage in public health surveillance activities.

- **Purpose:** To allow for data-informed actions to improved health outcomes.

- **Current Reach:** Southeast Michigan

- **Website:** phoenix.wayne.edu (*under reconstruction*)

- **Data Services:**

Access Management	**Ingestion**	**Transformation**	**Analytics**	**Dissemination**
Plan and implement who can access what types of data	Move data in and out of the cloud	Adopt standards to foster data sharing and team science	Describe geographic patterns, assess trends and answer questions	Visualize and report health information to stakeholders

PHOENIX

We joined Civitas Networks for Health, here's why!

- **Share your reason for participating in the national network:**
  - We want to work with like-minded partners to continue building upon the best practices for data exchanges and data informed approaches.

- **Hopes for future partnerships:**
  - Actively participate in collaborative research/surveillance projects
  - Identify gaps in the current data

- **What you are looking forward to this year:**
  - We want to learn from others, especially how programs overcome similar challenges our team faces.

PHOENIX

Bruce Grotenhuis
Susan Stefan
Jenny Cornelius
Meg Nugent

May 18, 2022

About Telligen

50 years providing expertise and solutions that produce true, measurable results

Team Telligen is made up of more than **600 clinical and technical** professionals supporting clients nationwide

As a **100-percent employee-owned** company, our employee-owners drive our business, our solutions and share in our success
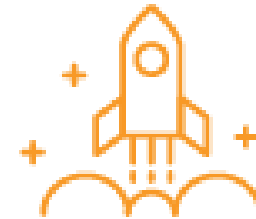
Supporting Our Communities

$13 MILLION
IN PHILANTHROPIC SUPPORT

Telligen Community Initiative is the charitable giving arm of Telligen and provides philanthropic support to innovative health and community-based projects throughout Colorado, Illinois, Iowa and Oklahoma. Since 2013 they have awarded more than $13 million to 313 projects. Learn more at www.TelligenCI.org

3,500+ HOURS
VOLUNTEERING

Since 2018, our employee-owners have contributed more than 3,500 hours to the communities where we live, work and play.

Our Work

Telligen®

Health & Well-Being Solutions

- Working with employers, unions and Taft-Hartley plans to understand their population and provide solutions to reduce costs and obtain better health outcomes

Client types include self-funded employers, unions & municipalities

State Health Solutions

- Configurable cost-containment strategies that help state Medicaid agencies meet their goals related to the health of their populations and improved care delivery

Working with state Medicaid agencies in 10 states: Colorado, Idaho, Iowa, Maryland, Massachusetts, Montana, Nebraska, Oklahoma, Virginia & Wyoming

Federal Health Solutions

- Supporting value-based care transformation, including alternative payment models, as well as quality improvement, learning systems, data analytics and IT solutions for federal agencies and national programs

*Federally designated Quality Improvement Organization for Iowa, Illinois, Colorado & Oklahoma
Hospital Quality Improvement Contractor in 15 states*

Our Services

DATA MANAGEMENT & ANALYTICS

LEARNING DISSEMINATION & IMPLEMENTATION

PROGRAM IMPLEMENTATION & MONITORING

SYSTEM & APPLICATION DEVELOPMENT

QUALITY MEASURES & REPORTING

QUALITY & PERFORMANCE IMPROVEMENT

ASSESSMENTS

CARE MANAGEMENT

UTLIZATION MANAGEMENT

DIABETES PREVENTION

CASE MANAGEMENT

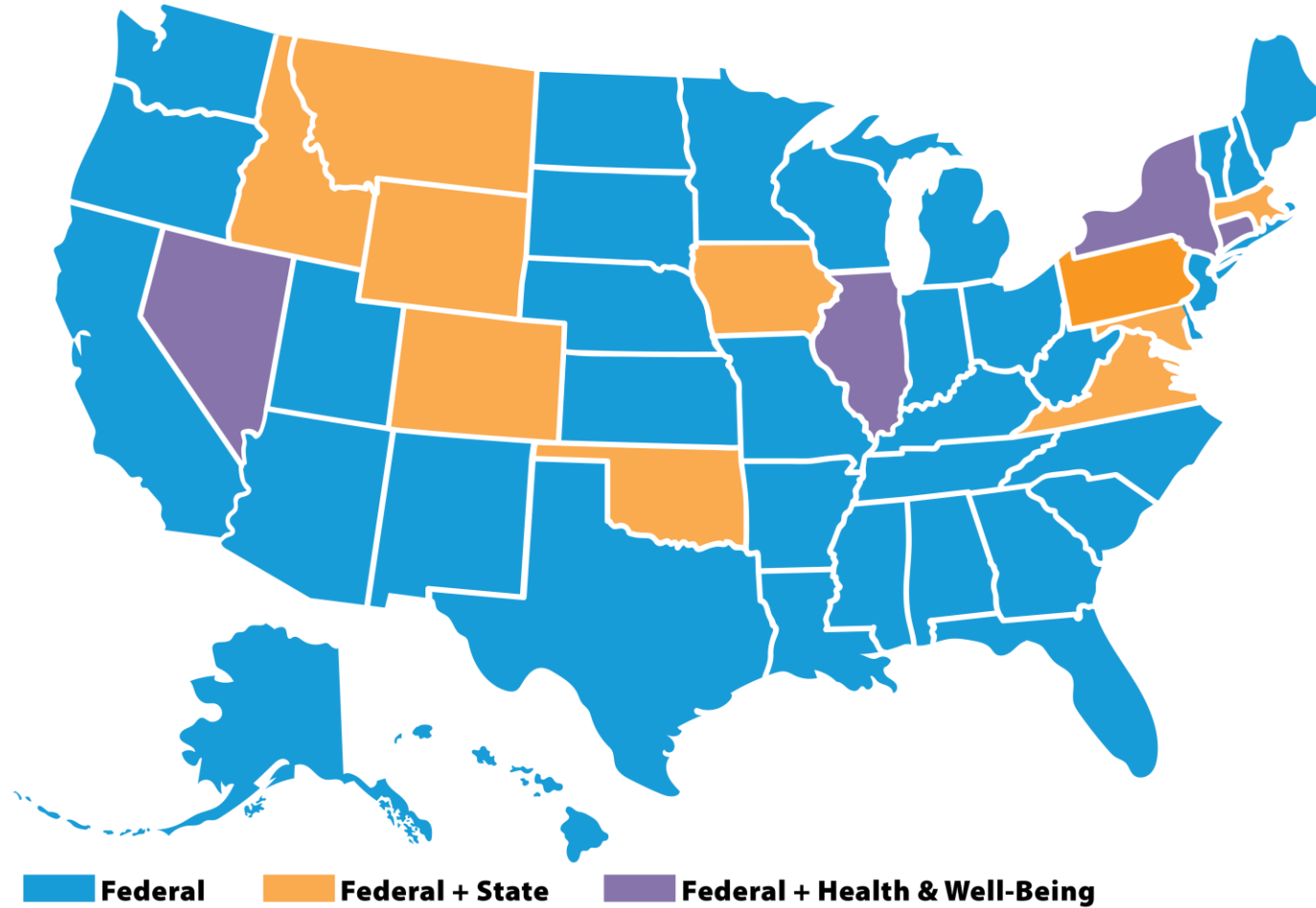WELLNESS SOLUTIONS

We deliver customized solutions that improve the quality and cost-effectiveness of healthcare and help people live their healthiest lives

Providing Population Health Solutions Nationwide

Federal   Federal + State   Federal + Health & Well-Being

Why We Joined Civitas

Collaboration opportunities to join community and data-led health improvement

Information exchange in order to tackle some of the most challenging healthcare issues facing our country today

Connect with other organizations engaged in similar work

Work in partnership with members to reduce data reporting burden for providers and find data solutions

Civitas Member News

Member News

- Better Health Partnership recently released their [2022 Annual Report to the Community](#).
- Comagine Health recently published a report on the organization's [QPP-SURS work](#).
- Common Ground Health is launching a [listening tour](#) focused on reaching Indigenous populations with COVID-19 information.
- A new partnership between [Colorado Dental Association (CDA) and CORHIO](#) will explore how data sharing between dentists and healthcare providers could advance patient-centered care delivery.
- Health Gorilla's Steve Yaskin was named to [Top 50 Healthcare Technology CEOs](#) list for 2022.

Member News

- In late April, Kno2 submitted a comment letter to the HHS Office of the National Coordinator for Health Information Technology (ONC) regarding the Draft US Core for Data Interoperability Version 3, commonly referred to as Draft USCDI v3.
- LANES was recently selected as a feature profile in the Rosetta Health publication.
- Maryland Health Care Commission recently shepherded legislation through the Maryland legislature, which defines "Health Data Utility" activities for the state designated HIE.

CIVITAS
Networks for Health

Member News

- MyHealth Access Network and Orion Health recently announced plans to partner on the Oklahoma state health information exchange project.
- Sixteen Washington Health Alliance purchaser/employer members recently participated in a survey of wellness programs and vaccination rates. The survey was conducted at the request of Washington House Representative My-Linh Thai, who has special interest in how purchasers incentivize vaccines through wellness programs.
- Zen Healthcare IT's Gemini Platform recently received its HITRUST CSF r2 Certification.

Civitas Workgroups/Councils Update

Opening Soon! 2023 Board Nominations

Nominations for the 2023 Civitas Board of Directors will be opening on May 31st!

- Senior leaders from Full Members are eligible to apply.
- We are committed to seating a diverse board that is representative of the entire membership.
- The slate will be announced by mid-August and voting will open to full and affiliate members at the annual conference.
- The future Board may include additional industry experts per our Bylaws.

Keep an eye on your inbox this week for more information , including detailed FAQs. Questions can be directed to Jessica Little (jlittle@civitasforhealth.org).

CIVITAS
Networks for Health

Marketing and Communications Workgroup Update

This group meets quarterly. During the May meeting the workgroup focused on equity, diversity and inclusion with a particular focus on attracting diverse candidates. We had a spotlight presentation from Denise Banuelos, Director, Equity, Inclusion, & Diversity and Workforce Development at Kaiser Permanente.

The presentation covered:
- Elements to include on your Careers Page
- Evaluate Language in Your Job Descriptions
- Know Your Audience
- Creating a Respectful and Inclusive Culture
- Resources

To get access to the recording or to be added to the Marketing and Communications Workgroup email contact@civitasforhealth.org.

CIVITAS
Networks for Health

SMD #22-001: New guidance on Streamlined Modular Certification (SMC) processes

**Published on April 14, 2022, SMC approach is designed to:**

Demonstrate measurable improvements to a state's Medicaid program;

Leverage data and testing to inform CMS's assessment of the success of delivered systems and system investments, and inform decisions about future MES investments;

Enable operational data reporting for system performance, operations monitoring, and functionality;
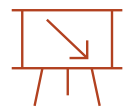
Reduce burden on states and CMS during the certification process without compromising CMS's responsibility; and

Advance incrementally toward a fully realized, outcome-based certification process for all Medicaid systems.

CIVITAS
Networks for Health

Recipe for outcome statements

Outcome statements answer the following three questions:

1	What is the benefit to Medicaid?	Specifically, how does the project align with the goals of the state's Medicaid program?
2	What are the intended outcomes?	Specifically, how will the project demonstrated added value to operations?
3	What metrics provide data that outcomes are being met?	Specifically, what method is used to measure results?

Example CMS-approved outcomes & metrics
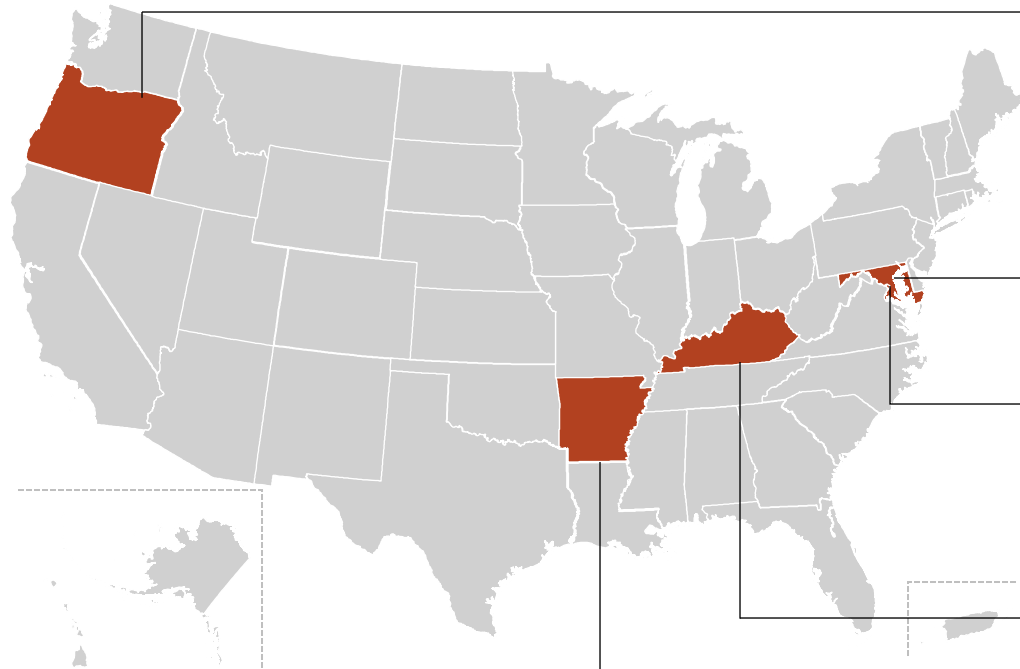
Oregon

Outcome: Reduce Emergency Department utilization and hospital readmissions resulting from improving care coordination across disparate care team members and improving outreach and engagement with Medicaid beneficiaries.

Metric: Ability to create a global flag identifying the Medicaid patients with mental illness who are accessing the ED for physical health reasons.

Maryland

Outcome: Medicaid providers are able to access the PDMP data via CRISP to improve care management for their patients.

Metric: Users accessing PDMP within an EHR compared to the total users accessing PDMP

DC

Outcome: Medicaid providers are able to view and share radiological images and results/results within the Image Exchange system to improve care management for their patients.

Metric: Number of times a provider launched the image exchange and searched for a core or emergent image for a Medicaid patient.

Kentucky

Outcome: Improve Medicaid providers' ability to effectively treat Medicaid beneficiaries by enhancing statewide public health reporting to support case management, patient care, and population health and reduce medical errors to make more efficient use of healthcare dollars.

Metric: The number of immunization records, eLRs, syndromic surveillance messages, eCRs, and advanced directives reported electronically via KHIE to public health registries.

Arkansas

Outcome: The HIE will demonstrate the ability to flag Medicaid Members who has tested positive for COVID and provide the Medicaid Primary care physician with a daily notification to improve disease management and coordination.

Metric: Number of Medicaid beneficiaries that have tested positive for COVID each month
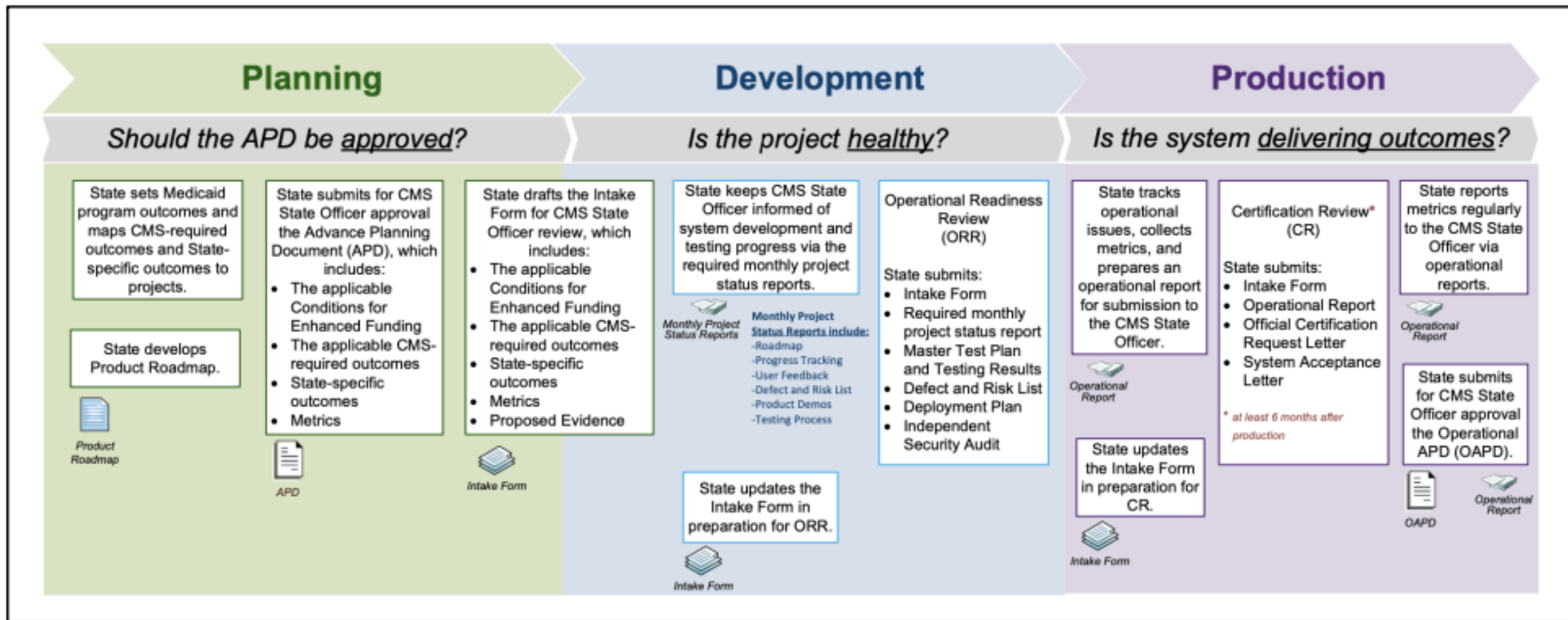
SMC Process Timeline

Figure 1. Streamlined Modular Certification Process Timeline

Source: https://www.medicaid.gov/federal-policy-guidance/downloads/smd22001.pdf

Other Resources

1. CMS Website: https://www.medicaid.gov/medicaid/data-systems/certification/streamlined-modular-certification/index.html

2. Detailed guidance on SMC: https://www.medicaid.gov/medicaid/data-and-systems/downloads/smc-certification-guidance.pdf

3. GitHub Repository: https://cmsgov.github.io/CMCS-DSG-DSS-Certification/

CIVITAS
Networks for Health

Contact

🖱 www.civitasforhealth.org

🐦 twitter.com/civitas4health

✉ contact@civitasforhealth.org