

# **SYNCRONYS job description**

## **Director Data Analytics and Quality**

Do you have a passion to improve health in New Mexico? If you do, consider joining the SYNCRONYS team. SYNCRONYS is the state of New Mexico's Health Information Exchange (HIE) and is a local not for profit health information organization. The ideal candidate for this position will possess strong project management skills, be highly organized, along with possessing the ability to be strategic and decisive. 2-4 years' experience in leading complex projects with a strong IT or healthcare background is also needed to complete the projects related to SYNCRONYS' strategic goals and objectives. SYNCRONYS is a small organization with a team of professionals dedicated to improving health, our customers, and our team.

The Director of Data Analytics & Quality will play a pivotal role in our organization's data-driven decision-making process by leading the data analytics team. This role will focus on harnessing healthcare data to identify novel use cases, improve data quality, and drive quality initiatives that enhance healthcare outcomes and assist SYNCRONYS clients with meeting HEDIS and other quality measures. Collaborate with senior leadership to influence data capabilities and competencies in the organization. Adopt appropriate tools to drive innovation, transparency, and data quality.

This position is eligible for remote work under the SYNCRONYS Remote Work Policy.

### **1. Data Strategy and Planning:**

- Develop and implement a data analytics strategy aligned with the organization's objectives.
- Collaborate with cross-functional teams to define data analytics priorities and goals.

### **2. Data Quality Improvement:**

- Lead efforts to monitor, assess, and improve the quality of healthcare data, received, and shared, ensuring accuracy, completeness, and consistency.
- Implement data governance policies and practices to maintain data quality.

### **3. Healthcare Analytics:**

- Identify and prioritize opportunities to leverage healthcare data for improving patient care and outcomes.
- Develop and support analytics projects that address specific healthcare challenges and drive innovation.

### **4. HEDIS and Quality Measures:**

- Collaborate with SYNCRONYS clients, to support their Quality Improvement and Data Analytics efforts.
- Assist in the development and implementation of data-driven strategies to improve HEDIS measure scores for SYNCRONYS clients.

### **5. Team Leadership and Development:**

- Build and lead a high-performing data analytics team, providing mentorship, guidance, and opportunities for professional growth.
- Foster a culture of continuous learning and innovation within the team.

### **6. Data Tools and Technologies:**

- Evaluate and implement cutting-edge data analytics tools, technologies, and platforms to enhance data analysis capabilities.

### **7. Stakeholder Communication:**

- Communicate data-driven insights and recommendations to executive leadership and stakeholders.
- Collaborate with various departments to ensure alignment of data analytics initiatives with organizational goals.

### **MINIMUM EDUCATION REQUIREMENTS**

- Bachelor's degree in computer science or relevant field.

### **MINIMUM EXPERIENCE REQUIREMENTS**

- Minimum of 5 years of experience in healthcare data analytics, with a proven track record of leadership.
- In-depth knowledge of healthcare data sources, including electronic health records (EHRs), claims data, and healthcare standards (e.g., HL7, SNOMED).
- Proficiency in data analytics tools such as SQL, Python, R, or similar.

- Strong understanding of healthcare quality measures, including HEDIS.
- Experience with data visualization and reporting tools (e.g., Tableau, Power BI).
- Excellent communication and presentation skills.
- Strong leadership and team-building skills.
- Ability to think strategically and drive innovation through data analytics.
- Experience with healthcare data, e.g., claims, encounters, membership, laboratory, and pharmacy
- Excellent interpersonal skills including verbal and written communication skills.
- Ability to organize and prioritize work.
- Possesses knowledge and has experience with project management tools and techniques.

**PREFERRED EDUCATION and EXPERIENCE**

- Master's degree, 5 years data analytics experience in healthcare or nonprofit setting with a strong background in healthcare quality measures and 5 years of management experience.

Job Type: Full-time

Salary: Up to \$110,000.00 per year

Benefits:

- 403(b) matching
- AD&D insurance
- Dental insurance
- Dependent health insurance coverage
- Disability insurance
- Flexible spending account
- Health insurance
- Health savings account
- Life insurance
- Paid holidays
- Paid sick time
- Paid time off
- Vision insurance

Experience level:

5 years

Schedule:

8 hour shift

Education:

Bachelor's (Required)

Experience:

Data analytics: 5 years (Required)

Ability to Commute:

Albuquerque, NM 87109 (Required)

Ability to Relocate:

Albuquerque, NM 87109: Relocate before starting work (Required)

Work Location: Hybrid remote in Albuquerque, NM 87109