

CIVITAS

Networks for Health

NETWORK NEWS

March 2024



HOUSEKEEPING ITEMS

- This is a Zoom webinar
- All webinar participants are automatically muted, and your video is not displayed
- If you would like to ask a question, please use the Q&A function on the taskbar
- Use the chat feature to introduce yourself (name, org, location), share resources, etc.
- For questions following the webinar, reach out to contact@civitasforhealth.org



AGENDA

- Civitas Welcome and Updates – Lisa and Jolie
 - Highlights and Upcoming Events
 - Communications Tool Kit
 - Civitas Member Area
 - Civitas Workgroups
- Civitas Member News – Lisa and Jolie
- Spotlight Presentation: USAging Center of Excellence to Align Health and Social Care – Community Care Hubs



CIVITAS UPDATES



The Civitas Team Met Up in Florida!

- Our team has grown, and we are still getting to know one another.
- We met to work on 2024 planning, culture and values, team building, and other critical operations.
- We will be sharing more about our culture and values soon, and as a teaser, **care** and **curiosity** are at the core of our work.



HIMSS CIVITAS MEMBER MEETUP

We had a great time connecting with Civitas members while at HIMSS in Orlando. Thank you to everyone who was able to join us.

And thank you to InterSystems for providing the meeting space!

UPCOMING EVENTS

- [Network News schedule for 2024 is out – Be sure to register!](#)
- [AHIP and HL7 | Demographic Data Standards National Virtual Focus Group Sessions](#)
- [4th Annual SDoH & Health Equity Congress – March 25-26, Las Vegas, NV](#)
- [Gravity Project Implementation Affinity Group March 28, 2024 – Register here!](#)
- [2024 State Healthcare IT Connect Summit – April 1-4 Baltimore, MD](#)
- [Coding and Co-design: Social Care and Health Care Lessons from the Gravity Project April 3 – Be sure to register!](#)
- [2024 CMS Quality Conference – April 8-10 Baltimore, MD](#)
- [Healthier Together 2024 Summit – Quality Health Network - April 25 Grand Junction, CO](#)



#CIVITAS2024 UPDATES

The "Bridge Between Data and Doing" conference will be held October 15-17, 2024, in Detroit Michigan.

Registration opens at the end of March and Call for Proposals opens at the end of April.

Thank you to our platinum sponsor, InterSystems!

THANK YOU TO OUR CONFERENCE SPONSORS



CIVITAS COMMUNICATIONS TOOLKIT



Utilize our updated communications toolkit to promote your organization's membership with Civitas.

The toolkit includes:



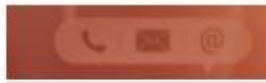



- Template social posts
- Graphics
- Newsletter blurb

Access [the toolkit](#) today!

Member Area


Welcome to the Civitas Member Area where you have access to member-only content, resources, and collaboration opportunities. Please [contact the Civitas team](#) if you need assistance finding resources. Want to get engaged and active with our member network? Join our [councils and workgroups](#)!

[CONTACT US](#)

 <p>Civitas members are encouraged to participate in our Councils and Workgroups that support their work and interests. See a full listing of our offerings below.</p> <p>COUNCILS AND WORKGROUPS</p>	 <p>Members have exclusive access to webinars featuring leaders within our network and industry. Access the recordings, presentations and materials from past Civitas events.</p> <p>PROGRAMMING</p>	 <p>We strongly recommend that full members prioritize SB&T members in procurement or partnership activities. See a full listing of our SB&T members and their services.</p> <p>PARTNERSHIP AND PROCUREMENT GUIDE</p>
 <p>Access content resources to communicate Civitas and our network to your audiences.</p> <p>TOOLKITS</p>	 <p>Your membership with Civitas gives you access to discounted pricing for valuable services.</p> <p>GROUP PRICING ON SERVICES</p>	 <p>View the full listing of Civitas Networks for Health's Full, Affiliate, and SB&T members.</p> <p>MEMBER DIRECTORY</p>

Civitas Programming

Access the recordings, presentations and materials from past Civitas member events.

 <p>Network News</p> <p>Upcoming:</p>	 <p>Public Policy Briefing</p> <p>Upcoming:</p>	 <p>Member Roundtables + Events</p> <p>Upcoming:</p>
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REMINDER: CIVITAS MEMBER AREA IS AVAILABLE

The Civitas team has been working on revamping our member area to better suit members' needs! Check out our updated webpage for more information on Civitas offerings, the member directory, and useful resources.

www.civitasforhealth.org/memberarea

MEMBER ENGAGEMENT – CIVITAS WORKGROUPS

All Civitas members are invited to participate in our workgroups which meet regularly over Teams. Current workgroups:

- Health Data Research
- Marketing and Communications
- Public Health
- Quality and Equity (formerly Digital Measures)
- SDOH and Interoperability
- Standards and Technology

If you have not signed up for a workgroup, you are encouraged to do so, use our [sign-up form](#) to be added to a workgroup.

Upcoming Workgroup and Council Meetings

- **Emerging Leaders Council Meeting:** Monday, March 25, 2:30-4pm EST
- **Health Data Research Workgroup:** Wednesday, March 27, 3-4pm EST
- **Public Health Workgroup:** Monday, April 8, 4-5pm EST
- **Civitas Fly-In (for full and affiliate members):** Wednesday, April 10 (Baltimore-last day of the CMS Quality Conference) and Thursday, April 11 (DC-8am to 5pm EST)
- **Standards & Technology Workgroup:** Tuesday, April 16, 3-4pm EST

2024 CIVITAS EMERGING LEADERS COUNCIL

To learn more about this dynamic forum, check out our new blog:

[Fostering the Next Wave of Health Improvement and Interoperability Leaders: Civitas' Emerging Leaders Council](#)



Ami Hanna



Berenice Herrera
-Lopez



Beth Nech



Cyndi Erives



Delaney Paterson



Ellen Clewett



Heidi Wilson



Jayme Pina



Jillian Greenbaum



Juan Nanez



Katrina Seipp
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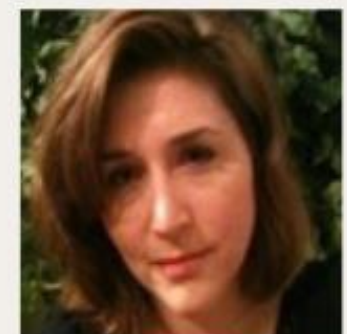
Kelly Richards



Kristen Schuster



Mandy Johnson



Michelle Hunt



Megha Khatri Arora



Niurka Lluveras
-Hernandez



Patrick Meehan



Sarah Brinkman



Tammy Elliot



Van Le

CIVITAS MEMBER NEWS

MEMBER NEWS

- [CareQuest Institute](#) and the American Dental Therapy Association have an event tomorrow, March 21 from 7-8 pm ET which will explore the caries management by risk assessment approach to prevention.
- Dr. Emily Transue, Chief Clinical Officer with [Comagine Health](#), was appointed by Washington Governor Jay Inslee to lead the Bree Collaborative as its new Chair.
- [CRISP](#) is seeking nominees for the annual Patty Brown Innovation Award, which recognizes an individual or team dedicated to advancing health care in Maryland.
- [CyncHealth](#), [PointClickCare](#), and [Innsena](#) won the second phase of a U.S. Department of Health and Human Services' Racial Equity in Postpartum Care Challenge, which includes an \$80,000 grant for their innovative postpartum care program in Nebraska.
- [DirectTrust](#) is accepting speaker proposals for the 2024 DirectTrust Annual Conference: The Future of Trust in Healthcare. Proposals must be submitted by March 31. Also, they are accepting [nominations](#) for new Board members through March 25.
- [eHealth Technologies](#) has announced a new AI upgrade to its solutions, expediting the time to treat for patients by further streamlining the collection, organization, and delivery of comprehensive medical histories to clinicians.

MEMBER NEWS

- [HealtheLink](#) announced the launch of its HEALTHeWNY Dashboard, the first-of-its-kind tool to improve interventions for public and community health.
- [Health Impact Ohio](#) has begun Board meetings for its new Community Health Worker Center for Excellence. They are focusing on shared understanding of Board members, the role of CHWs, policies, and will begin to develop their overall workplan and budget.
- [Juan Nanez](#) from [Paso del Norte Information Exchange \(PHIX\)](#) and Civitas collaborated on a new member spotlight focusing on advancing health equity in the El Paso region.
- Mark Ellson, CEO of [Intrepid Ascent](#), just published a new article titled [*“Love and Solidarity: An Experience of People-Centered Care in Colombia”*](#).
- [Telligen](#) is excited to announce that it has been named a “Certified Healthy Business” by the Oklahoma State Department of Health.

SPOTLIGHT PRESENTATION

Community Care Hubs (CCH)

March 20, 2024

CENTER OF
Excellence

to Align Health and Social Care



Background

About the COE

A national Center of Excellence to develop, expand, connect, and support sustainable, high functioning Community Care Hubs (CCHs) – and their networks of downstream social care providers

What is a CCH?

A Community Care Hub (CCH) is a community-focused, regional, statewide, or multi-state **umbrella, administrative services organization** for a **hub network of social care providers ...**

What is a Hub Network?

An organized network of experienced **social care providers** with the capacity and willingness (and formal agreements) to provide a defined set of social care products, programs, or services to **health care organizations** or other funders (including government agencies, foundations, etc.) through a **unified contracting system** organized by the CCH.

What Org Types are in Hub Networks?

- Area Agencies on Aging (AAAs)
- Centers for Independent Living (CILs)
- Food Pantries
- Transportation Providers
- Faith-based social care agencies
- Public Health Departments
- Other Social Care CBOs

What value does a CCH offer?

A CCH centralizes administrative functions and operational infrastructure to—

enhance efficiencies

develop scale

reduce silos

ensure compliance

infuse standards

negotiate contracts

improve performance and quality

make data sharing possible

– COE Grant Funding –

Number of Awards

Types - Amounts - Uses

CCH Grant Overview

- Two-year grants to support innovation and infrastructure costs for up to 20 CCHs
- Additional opportunity for 3-5 CCH Grantees to participate in a Care Transitions Evaluation
- Includes training and technical assistance and will leverage the Higher Logic platform for grantee engagement

RFP webpage: <https://coe.aginganddisabilitybusinessinstitute.org/cch-funding-announcement/>

Key Numbers

- Maximum # of Awards by Type:
 - **COE Grant:** 20
 - **Care Transition Evaluation:** ~3
- Maximum **COE Grant** Awards: \$468,800 (over 2 years)
- Anticipated **CT Evaluation** Awards: \$ 60,000 (over 2 years)

RFP webpage: <https://coe.aginganddisabilitybusinessinstitute.org/cch-funding-announcement/>

COE Grant Funding Uses: Examples

- **Expand CCHs into geographic areas** without CCH capacity and to reach underserved populations
- **Improve CCH capabilities**
 - Address staffing, leadership, governance needs
 - Perform financial modeling
- **Increase CCH capacity**
 - Support workforce develop needs across Hub Network CBOs
- **Support CCH infrastructure costs**
 - Address information technology (IT) infrastructure needs (including connecting with HIEs)
- **Assess CCH business requirements**
 - Enhance Quality Assurance and Compliance programs

RFP Status

- RFP announced: February 15
- Information call: February 26
- Notice of Intent to Apply: March 8
- Application Deadline: April 5
- Notices of Award: mid-May
- Project Period: May 2024 – April 2026
- USAging Grant Period
Ends: August 31, 2026

USAging

Data, Information Exchange &
Interoperability

Social Care – Data Sets, Taxonomies & Codes

- Reality of legacy data sets and taxonomies
- Reality of state specific data requirements
- Alignment (lack of) of new SDOH & HRSN data sets and codes
- Disconnects between taxonomies, data definitions, data protocols
- “Honesty” in data
- “Quality” of data – auto-screens v assessments

Social Care – Information Exchange Capacity

- Reality of legacy systems/technology
- Lack of sophisticated information exchange capacity (e.g. FHIR)
- Use of less sophisticated information exchange
- Numerous platforms, often dictated by funder, which leads to inability to manage own data
- CCHs, AAAs capacity versus “CBO downstream” capacity

Other Issues Impacting Social Care

Workflows:

- Screening versus Assessments
- Inadequate Referrals & Referral for Further Assessment
- Automated Eligibility
- Consent
- Funding Transparency

The Opportunity for HIEs/HINs & AAAs

- Develop easy ways for social care entities, like AAAs, to exchange information – including bi-directional communications. (Think direct secure messaging, etc.)
- Focus on empowering health and social care to “share care”. (Who has the baton, who should it be passed to, and what do they need to communicate to execute appropriate care?)
- Work with groups like USAging to partner on developing and piloting solutions. (Some AAAs are working productively with their HIE/HINs and we can help foster best practices learning).

USAgging & AAAs = Viable Information Exchange Partners

- AAAs were created 50 years ago as a mandate of Congress under the Older Americans Act and provides a wide range of social care services and supports (including I&R, Assessment, Care Planning & Care Coordination/Service Provision)
- Half of AAAs contract with health care partners, including MCOs, health systems, ACOs, PACE programs and others to provide a wide array of services and supports.
- USAgging is the only social care organization actively participating and in leadership positions at HL7 HSS Work Group, the Gravity Project, and Direct Trust, among other efforts.

Questions? Opportunities to Discuss?

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USAging

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STAY UP TO DATE ON CIVITAS HAPPENINGS

SCAN

